



8th Annual Spring Training Event April 17th and 18th

**Embassy Suites by Hilton
Greystone
Columbia, SC**

Tuesday April 17

- 7:30 am Registration
- 9:00 am Welcome and Announcements
- 9:30am "Bullying in the Communications Center" (Sharmel Miller)
- 10:30am Break
- 10:45am "May Day" Carlton Carter
- 12:00pm *****LUNCH WILL BE PROVIDED*****
- 1:30pm "Breaking Out of Negativity" (Kerri Barbrey)
- 2:30pm "WTF...TE : Where's The Full Time Employee?" (William Tatum)
- 3:30pm Break
- 3:45pm SC Criminal Justice Academy Tabletop Discussion
- 7:00pm Celebrate You

Weds April 18

- 9:00 am "Improving Care for Callers: Mental Health & Suicide Risk" (Charlotte Anderson)
- 11:00am Break
- 11:15am Door Prizes and Announcements
- 12:00pm Dismissal

Check the SC APCO Website regularly for updates (www.scapco.net)